

# IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

## REVOCATION AND APPOINTMENT OF ATTORNEY AND CHANGE OF CORRESPONDENCE ADDRESS

I hereby certify that this correspondence is being deposited with the Untied States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on

By:

Daniel J. Bourque, Esquire Registration No. 35,457

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sirs:

CIM, LTD. being the Assignee of the entire right, title and interest in the United States Patent Patents/Patent Applications listed in Appendix A attached hereto, as shown by the enclosed United States Patent and Trademark Office Notice of Recordation of Assignment Document dated February 26, 2004, recorded on REEL 014363 and FRAME 0713 on August 11, 2003 and attached hereto as Appendix B, hereby revokes all previous powers and respectfully requests the appointment of attorneys associated with Customer Number 28452.

Please direct all further correspondence to Daniel J. Bourque, Esquire.

> Respectfully submitted, CIM, LTD.

Paul Lucchese

Secretary and Treasurer

Applicant: \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
Title:
Filed Patent No:
Sent 18t Class 115 Mail on:3/18/05 [ ] Sent Express Mail# on
[ ] Transmittal letter in triplicate. Check #: Amount: \$
[ ] Patent Application consisting of pgs. of Specification; pgs of claims
1; pgs of Abstract and sheets of Figs [ ]formal [ ]informal
[ ] Declaration and Power of Atty. [ ] Priority Document
[ ] Assignment Recordation Form [ ] Assignment to:
[ ] Letter to Chief Draftsman [ ] Issue Pee Transmittal Form
[] sheets formal drawings [] sheets of informal drawings un 18 1100
[ ] Amendment/Reaponse dated consisting of pgs.
[ ] Citation of Art, Form 1449 pgs. with references enclosed Thurs.
[ ] Information Disclosure Statement [ ] Req. for Corrected Filing Receipt
[ ] Notice to File Missing Parts [ ] Letter Under Rule 37 CFR 1.53
(), Petition for Extension of time for mos. () year Maintenance Fee Letter (V) other: ROCAHO ON ON
Change of Correspondence addiress.
My Letter (1)

[] Amendment/Response dated consisting of pgs. [] Citation of Art, Form 1449 pgs. with references erold [] Information Disclosure Statement [] Req. for Correct [] Notice to File Missing Parts [] Letter Under Rull [] Petition for Extension of time for mos. [] year Major [] Other: FVCCAHUM		[] Transmittal letter in triplicate. Check #: [] Patent Application consisting of pgs of Abstract and sheets [] Declaration and Power of Atty. []	Filed: Serial No: Pat  Filed: Serial No: Pat  (X) Serial Constant Of Mail on: 3/18/15 [ ] Sent Express Mail#	Applicant: CTm, Ltd
Amendment/Response dated consisting of pgs.  Citation of Art, Form 1449 pgs. with references excloded 2 8 2005 information Disclosure Statement [] Req. for Corresped Filing Republic Notice to File Missing Parts [] Letter Under Rule of Filing Republic Petition for Extension of time for mos. [] year Majntenance Fee Letter Other: PVCATURA ATA ADMINISTRAÇÃO ATA AMONGO OF CONCECUTOR AND	Assignment to:  Issue Fee Transmittal Form sheets of informal drawlings	eck #: Amount: \$	Patent No: On On	Atty Docker Oncerto - OSOII

### APPENDIX B

In reapplication : Aleksander Szlam

Serial No. 09/437,414

Filed November 10, 1999

For Dynamic and Interdependent Processing of

Inbound and Outbound Communications

Examiner Allan Hoosain

Group Art Unit 2645

Attorney Docket CONCERTO-500AX

In reapplication

Serial No. 09/323,205 Filed June 1, 1999

For

Examiner

Group Art Unit

Attorney Docket CONCERTO-540XX

In reapplication Aleksander Szlam

Serial No. 09/982,514

Filed

October 18, 2001

For Method for Consolidation of Multiple Data

Sources

Examiner Dennis Bonshock

Group Art Unit 2173

Attorney Docket CONCERTO-503AX

In reapplication Alekander Szlam

Serial No. 10/059,872

Filed

January 29, 2002 For

Remote Access, Emulation & Control of Office

Equipment

Examiner Wellington Chin

Group Art Unit 2664

Attorney Docket CONCERTO-522AX

In reapplication Aleksander Szlam

Serial No. 09/469,587

Filed December 22, 1999

For Business Transactions Using the Internet

Examiner Daniel L. Greene

Group Art Unit 3621

Attorney Docket CONCERTO-510XX

Serial No. : 09/885,717 Filed : June 20, 2001

For : Dynamic Help Option For Internet Customers

Examiner : Kieu Vu Group Art Unit : 2173

Attorney Docket : CONCERTO-512XX

In reapplication

Serial No. : 10/025,952

Filed : December 19, 2001 For : T1 Circuit Adapter

Examiner

Group Art Unit :

Attorney Docket : CONCERTO-518XX

In reapplication : Sam Wen
Serial No. : 09/981,317

Filed : October 16, 2001

For : Transfer of an Internet Chat Session Between

Servers

Examiner : Jack Harvey

Group Art Unit : 2142

Attorney Docket : CONCERTO-502XX

In reapplication : Bradley Birnbaum

Serial No. : 10/107,632 Filed : March 27, 2002

For : Collaboration Between Two Computing Devices

Examiner : Glenton Burgess

Group Art Unit : 2153

Attorney Docket : CONCERTO-507XX

In reapplication : Troy Stockstad

Patent No. : 6,703,894
Issued : March 9, 2004
Serial No. : 10/341,158

Filed : January 13, 2003

For : Baseband Filter For Receivers

Examiner : Anh Ouan Tra

Group Art Unit : 2816

Attorney Docket : CONCERTO-533XX

Patent : 6,359,892

Issued : March 19, 2002

Serial No. : 08/977,412

Filed : November 24, 1997

For : Remote Access, Emulation & Control of Office

Equipment, Devices & Services

Examiner : Ricky Quoc Ngo

Group Art Unit : 2664

Attorney Docket : CONCERTO-522XX

In reapplication : Aleksander Szlam

Patent : 4,720,853

Issued : January 19, 1988

Serial No. : 07/003,643 Filed : March 9, 1987

For : Ring Signal Discriminator

Examiner : James Dwyer

Group Art Unit : 2601

Attorney Docket : CONCERTO-525XX

In reapplication : Aleksander Szlam

Patent : 4,782,510

Issued : November 1, 1988

Serial No. : 07/002,691

Filed : January 12, 1987

For : Telephone Answering Machine With Digial

Storage of Announcements and Messages

Examiner : James L. Dwyer

Group Art Unit : 2601

Attorney Docket : CONCERTO-534XX

In reapplication : Aleksander Szlam

Patent : 4,797,911

Issued : January 10, 1989

Serial No. : 07/062,944 Filed : June 16, 1987

For : Customer Accounting Online Serving System

Examiner : Thomas Brown

Group Art Unit : 2601

Attorney Docket : CONCERTO-514XX

In reapplication : Aleksander Szlam Patent 4,894,857 Issued January 16, 1990 Serial No. 07/287,008 Filed December 20, 1988 For Improved Method & Apparatus For Customer Accounting Servicing Examiner Thomas Brown Group Art Unit 2601 Attorney Docket CONCERTO-521XX In reapplication Aleksander Szlam Patent 5,070,525 Issued December 3, 1991 Serial No. 07/478,619 Filed February 12, 1990 For Method for Avoiding Call Blocking Examiner James L. Dwyer Group Art Unit 2601 Attorney Docket CONCERTO-516XX In reapplication Alekander Szlam Patent 5,214,688 Issued May 25, 1993 Serial No. 07/533,489 Filed June 5, 1990 For Method and Apparatus for Dynamic and Interdependent Processing of Inbound Calls and Outbound Calls Examiner Huyen D. Le Group Art Unit 2608 Attorney Docket CONCERTO-535XX Y In reapplication Aleksander Szlam RE36416 Issued

Patent

November 30, 1999

Serial No. 08/449,887 Filed May 25, 1995

For Method and Apparatus for Dynamic and

Interdependent Processing of Inbound Calls

Outbound Calls

Examiner Huyen D. Le

Group Art Unit 2743

Attorney Docket CONCERTO-535X2 ✓ :

Patent : 5,511,112

Issued : April 23, 1996 Serial No. : 08/236,225 Filed : April 29, 1994

For : Automated Voice System for Improving Agent

Efficiency and Improving Service to Parties

On Hold

Examiner : Fan S. Tsang

Group Art Unit : 2601

Attorney Docket : CONCERTO-536XX

In reapplication : Aleksander Szlam

Patent : 5,581,602

Issued : December 3, 1996

Serial No. : 08/372,889

Filed : January 13, 1995

For : Non-Offensive Termination of A Call and

Detection of An Answering Machine

Examiner : Fan S. Tsang

Group Art Unit : 2601

Attorney Docket : CONCERTO-519XX

In reapplication : Aleksander Szlam

Patent : 5,828,731

Issued : October 27, 1998

Serial No. : 08/754,151

Filed: November 22, 1996

For : Method and Apparatus for Non-Offensive

Termination of An Outbound Call and For

Detection of An Answer of An Outbound Call By

An Answering Machine

Examiner : Fan S. Tsang

Group Art Unit : 2742

Attorney Docket : CONCERTO-520XX

In reapplication : Aleksander Szlam

Patent : 5,675,637

Issued : October 7, 1997

Serial No. : 08/441,830 Filed : May 16, 1995

For : Method for Automatically Obtaining and

Presenting Data From Multiple Data Sources

Examiner : Scott Wolinsky

Group Art Unit : 2601

Attorney Docket : CONCERTO-527XX

Patent : 6,362,838

Issued : March 26, 2002 Serial No. : 08/908,854 Filed : August 8, 1997

For : Method for Consolidation of Multiple Data

Sources

Examiner : Cao H. Nguyen

Group Art Unit : 2173

Attorney Docket : CONCERTO-503XX

In reapplication : Aleksander Szlam

Patent : 6,314,089

Issued : November 6, 2001

Serial No. : 08/840,906 Filed : April 17, 1997

For : Creating and Using An Adaptable Multiple

Contact Transaction Object

Examiner : John Pezzlo

Group Art Unit : 2662

Attorney Docket : CONCERTO-506XX

In reapplication : Dean A. Trumbull

Patent : 6,118,763

Issued : September 12, 2000

Serial No. : 08/934,025

Filed : September 19, 1997

For : Transmission of Voice Over An Asynchronous

Network

Examiner : Afsar M. Qureshi

Group Art Unit : 2738

Attorney Docket : CONCERTO-537XX ✓

In reapplication : Aleksander Szlam

Patent : 5,309,505
Issued : May 3, 1994
Serial No. : 07/703,158
Filed : May 20, 1991

For : Automated Voice System for Improving Agent

Efficiency and Improving Service to Parties

On Hold

Examiner : Fan S. Tsang

Group Art Unit : 2601

Attorney Docket : CONCERTO-501XX

Patent : 5,594,791

Issued : January 14, 1997

Serial No. : 08/318,506 Filed : October 5, 1994

For : Method and Apparatus for Providing Result

Oriented Customer Service

Examiner : Harry S. Hong

Group Art Unit : 2601

Attorney Docket : CONCERTO-511XX

In reapplication : Aleksander Szlam

Patent : 5,963,635

Issued : October 5, 1999

Serial No. : 08/764,324

Filed : December 12, 1996

For : Method and Apparatus for Providing Result-

Oriented Customer Service

Examiner : Harry S. Hong

Group Art Unit : 2742

Attorney Docket : CONCERTO-538XX



### UNITED STATES PATENT AND TRADEMARK OFFICE

UNDER SECRETARY OF COMMERCE FOR INTELLECTUAL PROPERTY AND DIRECTOR OF THE UNITED STATES PATENT AND TRADEMARK OFFICE

FEBRUARY 26, 2004

**PTAS** 



\*102525155A\*

KIRLAND & ELLIS LLP SR. LEGAL ASSISTANT HAYLEY M. SMITH 153 EAST 53RD STREET NEW YORK, NY 10022-4675

UNITED STATES PATENT AND TRADEMARK OFFICE NOTICE OF RECORDATION OF ASSIGNMENT DOCUMENT

THE ENCLOSED DOCUMENT HAS BEEN RECORDED BY THE ASSIGNMENT DIVISION OF THE U.S. PATENT AND TRADEMARK OFFICE. A COMPLETE MICROFILM COPY IS AVAILABLE AT THE ASSIGNMENT SEARCH ROOM ON THE REEL AND FRAME NUMBER REFERENCED BELOW.

PLEASE REVIEW ALL INFORMATION CONTAINED ON THIS NOTICE. THE INFORMATION CONTAINED ON THIS RECORDATION NOTICE REFLECTS THE DATA PRESENT IN THE PATENT AND TRADEMARK ASSIGNMENT SYSTEM. IF YOU SHOULD FIND ANY ERRORS OR HAVE QUESTIONS CONCERNING THIS NOTICE, YOU MAY CONTACT THE EMPLOYEE WHOSE NAME APPEARS ON THIS NOTICE AT 703-308-9723. PLEASE SEND REQUEST FOR CORRECTION TO: U.S. PATENT AND TRADEMARK OFFICE, ASSIGNMENT DIVISION, BOX ASSIGNMENTS, CG-4, 1213 JEFFERSON DAVIS HWY, SUITE 320, WASHINGTON, D.C. 20231.

RECORDATION DATE: 08/11/2003

REEL/FRAME: 014363/0713

NUMBER OF PAGES: 7

BRIEF: ASSIGNMENT OF ASSIGNOR'S INTEREST (SEE DOCUMENT FOR DETAILS).

ASSIGNOR:

INVENTIONS INC.

DOC DATE: 05/15/2003

ASSIGNEE:

CIM, LTD.

ONE EMBARCADERO CENTER

GOLDEN GATE PRIVATE EQUITY INC. SAN FRANCISCO, CALIFORNIA 94111

SERIAL NUMBER: 09437414

FILING DATE: 11/10/1999

ISSUE DATE:

SERIAL NUMBER: 09323205

PATENT NUMBER:

PATENT NUMBER:

FILING DATE: 06/01/1999

ISSUE DATE:

SERIAL NUMBER: 09982514

FILING DATE: 10/18/2001

PATENT NUMBER:

ISSUE DATE:

**APPENDIX A** 

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#### 014363/0713 PAGE 2

SERIAL NUMBER: 08449887

PATENT NUMBER: RE36416

FILING DATE: 01/29/2002 SERIAL NUMBER: 10059872 ISSUE DATE: PATENT NUMBER: FILING DATE: 09/14/1999 SERIAL NUMBER: 09395498 ISSUE DATE: PATENT NUMBER: FILING DATE: 12/22/1999 SERIAL NUMBER: 09469587 ISSUE DATE: PATENT NUMBER: FILING DATE: 06/20/2001 SERIAL NUMBER: 09885717 ISSUE DATE: PATENT NUMBER: FILING DATE: 12/19/2001 SERIAL NUMBER: 10025952 ISSUE DATE: PATENT NUMBER: FILING DATE: 10/16/2001 SERIAL NUMBER: 09981317 ISSUE DATE: PATENT NUMBER: FILING DATE: 03/27/2002 SERIAL NUMBER: 10107632 ISSUE DATE: PATENT NUMBER: FILING DATE: 01/13/2003 SERIAL NUMBER: 10341158 ISSUE DATE: 03/09/2004 PATENT NUMBER: 6703894 FILING DATE: 09/26/2002 SERIAL NUMBER: 10256226 ISSUE DATE: PATENT NUMBER: FILING DATE: 11/24/1997 SERIAL NUMBER: 08977412 ISSUE DATE: 03/19/2002 PATENT NUMBER: 6359892 FILING DATE: 03/09/1987 SERIAL NUMBER: 07003643 ISSUE DATE: 01/19/1988 PATENT NUMBER: 4720853 FILING DATE: 02/12/1987 SERIAL NUMBER: 07014015 ISSUE DATE: 05/03/1988 PATENT NUMBER: 4742539 FILING DATE: 01/12/1987 SERIAL NUMBER: 07002691 ISSUE DATE: 11/01/1988 PATENT NUMBER: 4782510 FILING DATE: 06/16/1987 SERIAL NUMBER: 07062944 ISSUE DATE: 01/10/1989 PATENT NUMBER: 4797911 FILING DATE: 12/20/1988 SERIAL NUMBER: 07287008 ISSUE DATE: 01/16/1990 PATENT NUMBER: 4894857 FILING DATE: 02/12/1990 SERIAL NUMBER: 07478619 ISSUE DATE: 12/03/1991 PATENT NUMBER: 5070525 FILING DATE: 06/05/1990 SERIAL NUMBER: 07533489 ISSUE DATE: 05/25/1993 PATENT NUMBER: 5214688

FILING DATE: 05/25/1995

ISSUE DATE: 11/30/1999

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SERIAL NUMBER: 08236225
PATENT NUMBER: 5511112

SERIAL NUMBER: 08372889 PATENT NUMBER: 5581602

SERIAL NUMBER: 08754151
PATENT NUMBER: 5828731

SERIAL NUMBER: 08441830 PATENT NUMBER: 5675637

SERIAL NUMBER: 08908854 PATENT NUMBER: 6362838

SERIAL NUMBER: 08840906 PATENT NUMBER: 6314089

SERIAL NUMBER: 08934025 PATENT NUMBER: 6118763

SERIAL NUMBER: 06752053
PATENT NUMBER: 4677663

SERIAL NUMBER: 07703158
PATENT NUMBER: 5309505

SERIAL NUMBER: 08318506 PATENT NUMBER: 5594791

SERIAL NUMBER: 08764324 PATENT NUMBER: 5963635 FILING DATE: 04/29/1994 ISSUE DATE: 04/23/1996

FILING DATE: 01/13/1995 ISSUE DATE: 12/03/1996

FILING DATE: 11/22/1996 ISSUE DATE: 10/27/1998

FILING DATE: 05/16/1995 ISSUE DATE: 10/07/1997

FILING DATE: 08/08/1997 ISSUE DATE: 03/26/2002

FILING DATE: 04/17/1997 ISSUE DATE: 11/06/2001

FILING DATE: 09/19/1997 ISSUE DATE: 09/12/2000

FILING DATE: 07/05/1985 ISSUE DATE: 06/30/1987

FILING DATE: 05/20/1991 ISSUE DATE: 05/03/1994

FILING DATE: 10/05/1994 ISSUE DATE: 01/14/1997

FILING DATE: 12/12/1996 ISSUE DATE: 10/05/1999

LAZENA MARTIN, EXAMINER ASSIGNMENT DIVISION OFFICE OF PUBLIC RECORDS